

Orientation Day - Your Guide to the International Welcome Desk

Verona, 18 February



**International
Welcome Desk**



**Students
Accommodation**





About us

The International Welcome Desk (IWD) is a support service for international students arriving in Verona.

The **International Welcome Desk** provides free assistance and acts as a reference point for students who need help with bureaucratic, logistical, and practical issues related to living and studying in Verona.

We work alongside the University's International Offices to ensure a smooth and well-informed start to the Erasmus experience.

All services are free of charge.

How to access our services



Download App



Welcoming Services

General Information

Accommodation

Immigration

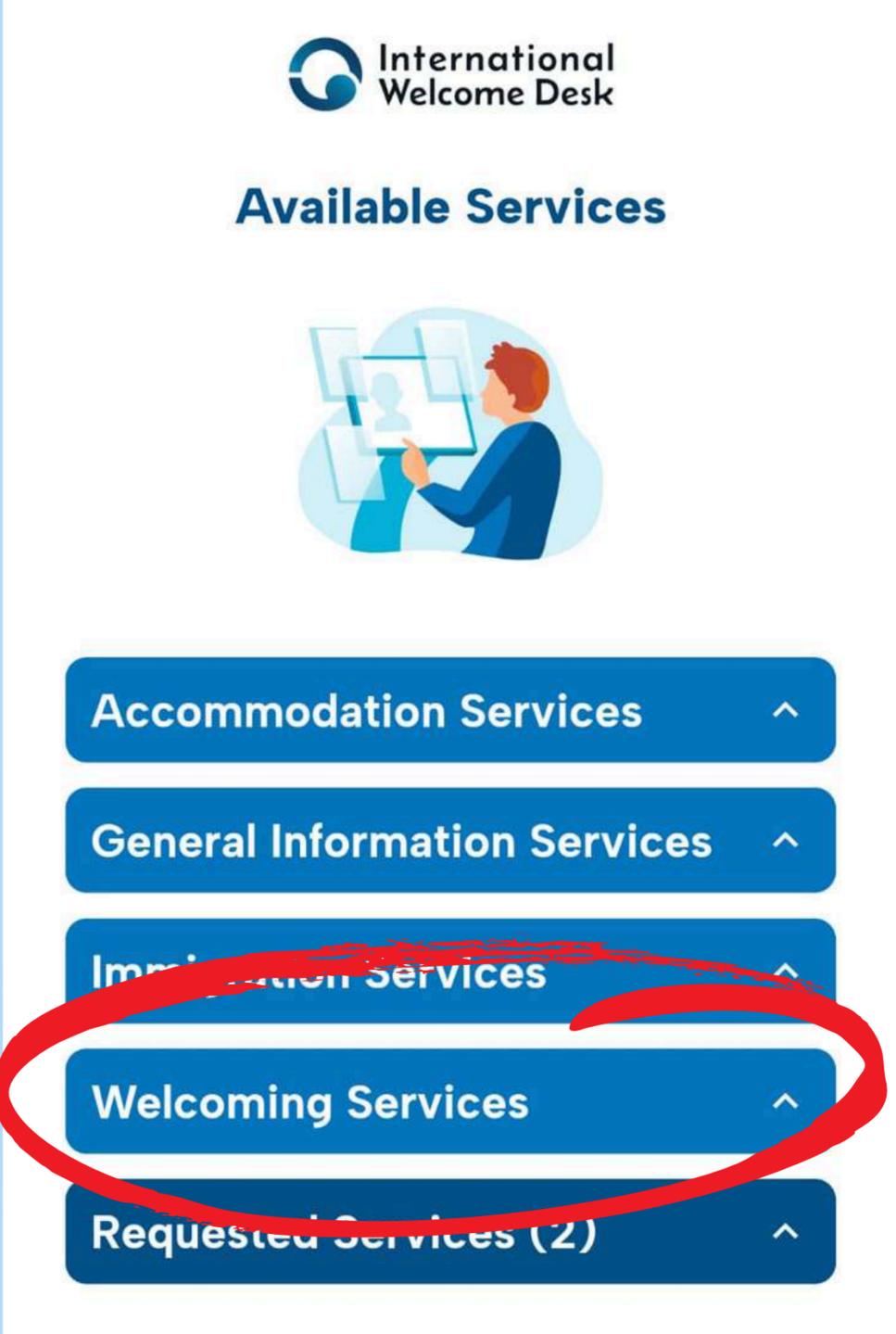
Welcoming Services

In this section, you can find:

- Codice Fiscale Request
- Health insurance information:
 - a. Private insurance
 - b. National Health Insurance
- Revolut bank account

★ CODICE FISCALE REQUEST:

- choose among: visa-exempt, visa, residence permit (only non-EU)
- write your home country address
- upload your signature
- upload the document (only residence permit and visa)



International Welcome Desk

Available Services



- Accommodation Services ^
- General Information Services ^
- Immigration Services ^
- Welcoming Services ^**
- Requested Services (2) ^

Codice Fiscale request

only non-EU

International Welcome Desk

Codice Fiscale Request

Select one of the three documents listed below, specifically:

- Visa: if you have obtained it from an Italian diplomatic mission.
- Residence Permit: if you are a non-EU citizen residing in an EU country and hold a valid permit.
- Visa-exempt: upload a screenshot of the result from the questionnaire provided by the Ministry of Foreign Affairs and International Cooperation.

Visa

Residence Permit

Visa-exempt

Continue

International Welcome Desk

Codice Fiscale Request

Home Country Address

Country Name

Address ZIP/Post Code

City Name

State/Region Name

Street Name and Number

Continue

International Welcome Desk

Codice Fiscale Request

Signature

Signature



Tap to upload

Please sign your first and last name legibly on a single line on a white background and take a vertical photo of it with your phone

Continue

International Welcome Desk

Request sent

Your data has been successfully uploaded!



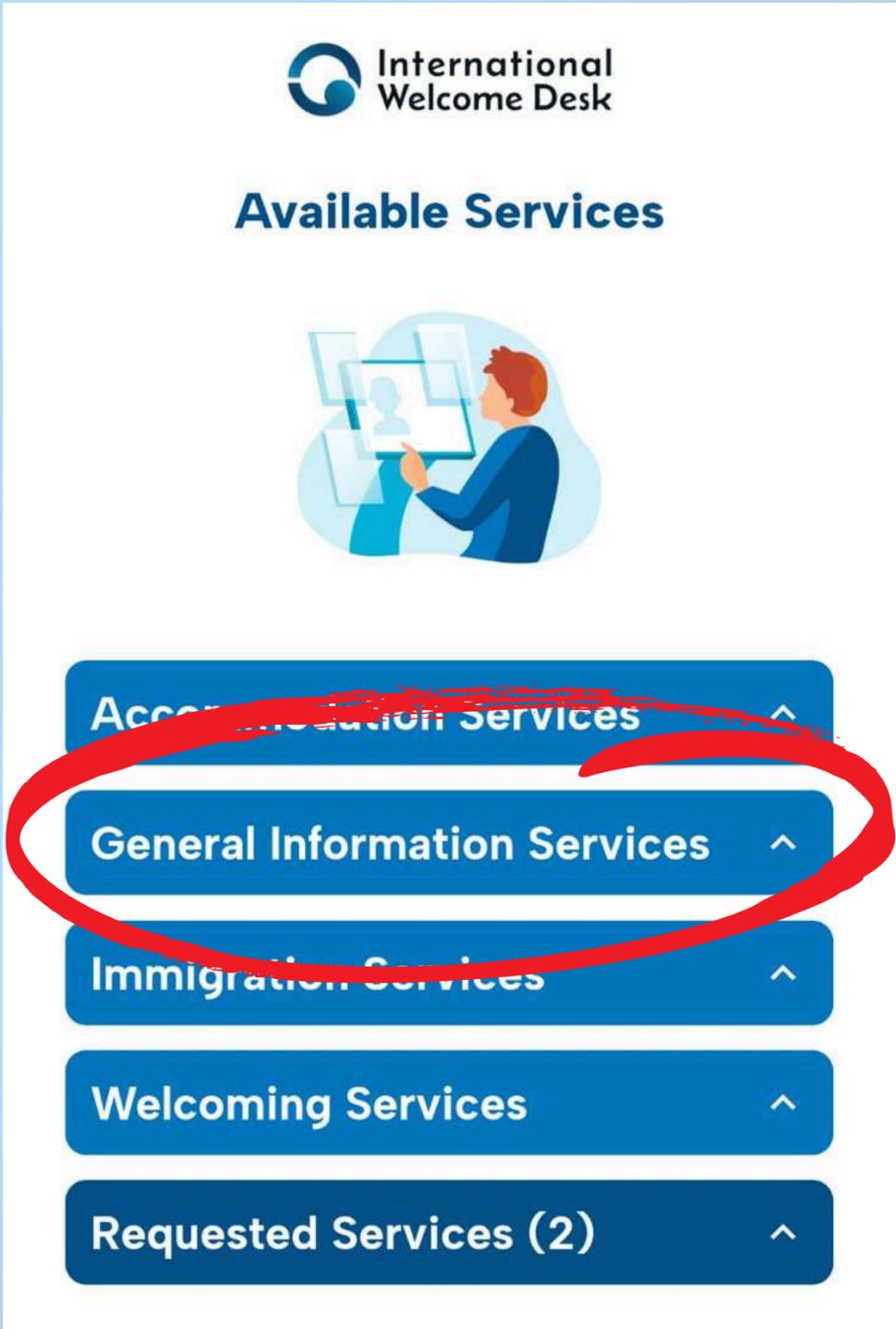
Home

General information

How Can We Help You?

In this section, you can find different services.
What we think you'll find interesting:

- bank account information
- public transport information
- telephone sim card information
- wi-fi contracts information



The screenshot displays the 'International Welcome Desk' logo at the top. Below it, the heading 'Available Services' is followed by an illustration of a person interacting with a digital interface. A list of service categories is shown in blue buttons, each with an upward arrow: 'Accommodation Services', 'General Information Services', 'Immigration Services', 'Welcoming Services', and 'Requested Services (2)'. A red hand-drawn circle highlights the 'General Information Services' button.

Accommodation services



Understanding and managing your accommodation in Verona. You can contact us to check your rental agreement.

Some questions and considerations to keep in mind:

- is your housing contract longer than your stay?
- notify the landlord about the apartment's condition within 10 days
- preferably pay by bank transfer for rent, bills, and security deposit. If you pay cash, always ask for a receipt
- is your contract registered? (only private apartments)

Our goal is to help students make informed and safe housing choices, prevent misunderstandings with landlords, and ensure a smooth and stress-free stay in Verona.

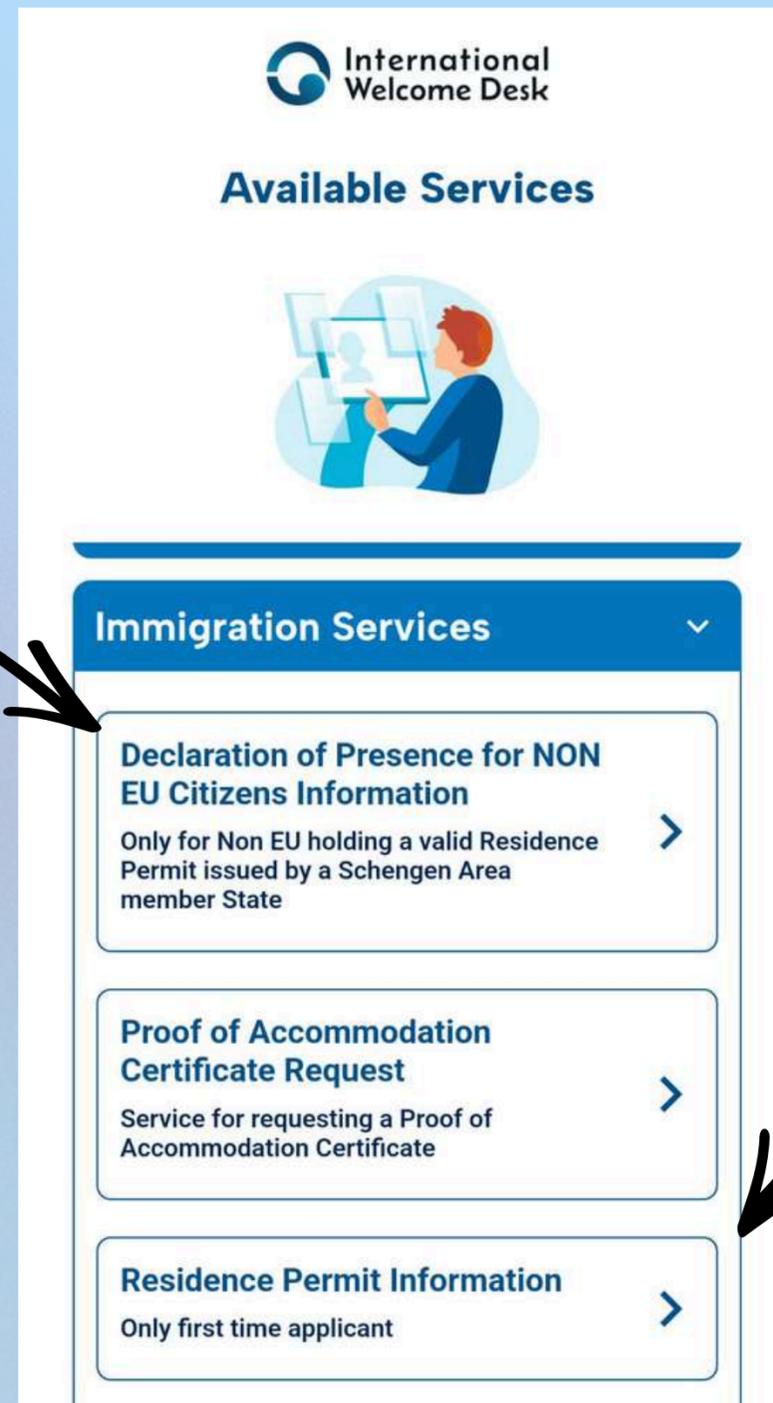
A screenshot of the International Welcome Desk website. At the top, the logo "International Welcome Desk" is displayed. Below it, the heading "Available Services" is shown. An illustration of a person at a computer is positioned below the heading. A blue dropdown menu titled "Accommodation Services" is open, showing three service options: "Long Term Accommodation Information" (Official online private accommodation service), "Proof of Accommodation Certificate Request" (Service for requesting a Proof of Accommodation Certificate), and "Short Term Accommodation Information". Each option has a right-pointing arrow.

Immigration

Declaration of presence

for non-EU students holding a valid residence permit issued by another EU country.

Book an appointment on the IWD app if you need help filling out the Declaration of Presence form.



Residence permit application

for non-EU students holding a Visa

Book an appointment on the IWD app

To book the appointment, unlock the service below by getting information first (residence permit information).



Contact Us

 WhatsApp: +39 327 000 6543

 Phone: +39 045 800 3198

IWD app - communication section

 **Visit us at Via Campofiore 19/A**

Opening Hours:

Monday to Friday, 09:30 AM - 1:00 PM



Scan the QR to download the presentation



Thank you!