

Guide – Fixing the “Filter” printing error (Kyocera) on macOS

For the latest macOS versions (Sonoma / Sequoia and later).

Symptom: the print job stops in the print queue and you see “Filter failed” / “Filter” error. This usually means macOS cannot run a driver filter component yet, or the required permissions are missing.

What you need

- A Mac running an up-to-date macOS version
- The Kyocera printer already added in Printers & Scanners
- “Kyocera Print Panel” (KPP) installed

Recommended fix (fastest)

Follow the steps below. In most cases you only need to do this once to unblock printing.

1) Open Kyocera Print Panel

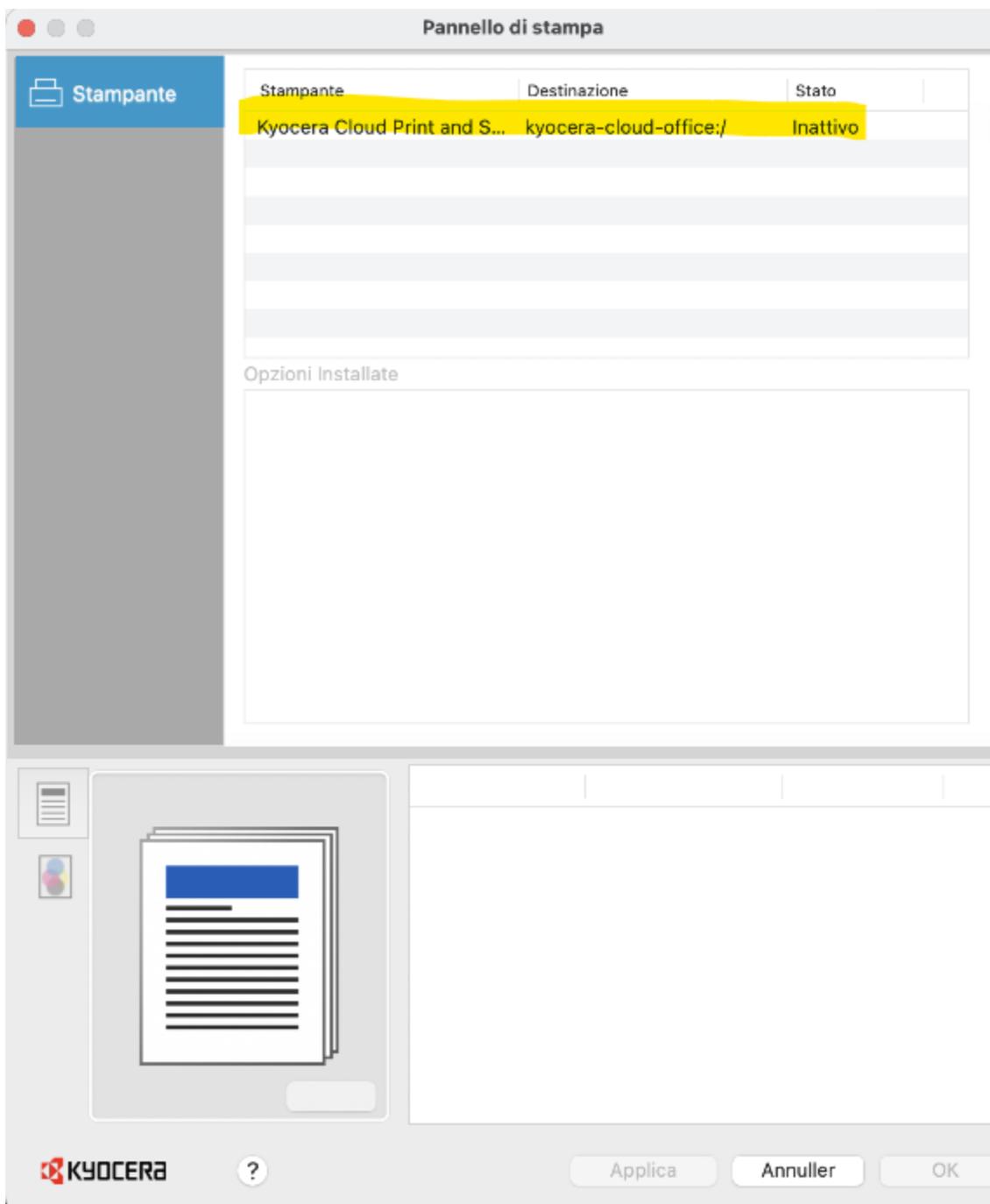
Open “Kyocera Print Panel” (KPP) from your Applications folder.



2) Link the printer in KPP

In KPP, select the correct Kyocera printer (the one you normally print to).

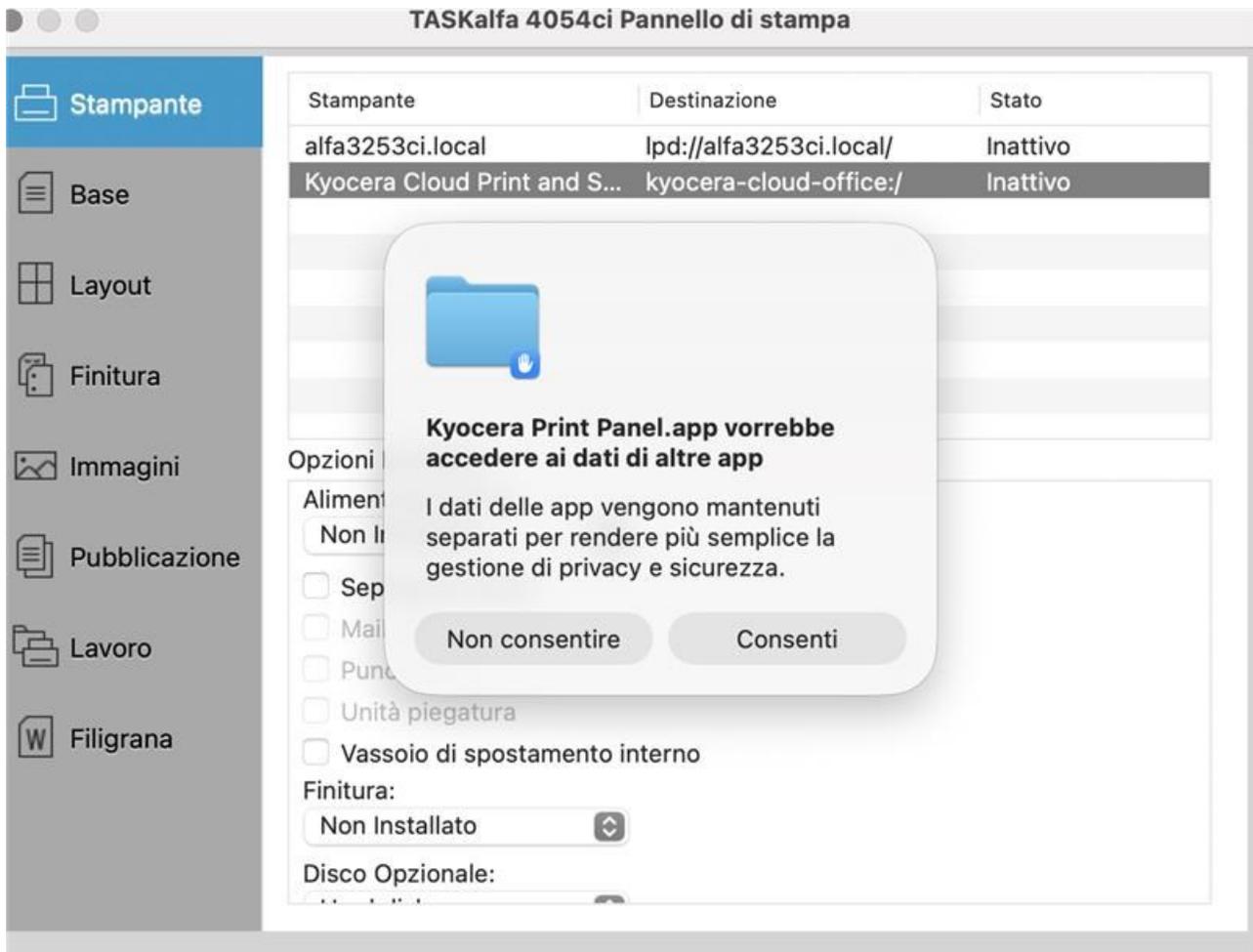
If prompted, confirm with “Apply” and then “OK”.



3) Allow the required macOS permissions

During the process, macOS may show a system prompt (e.g., "Allow").

Click "Allow" so Kyocera/KPP can manage printing.



Note: after completing the steps above, the first print may take a little longer or you may need to send it once more. After that, the error usually does not come back.

If the error still happens

Try these options in order (from simplest to strongest).

A) Check Privacy & Security

Open System Settings > Privacy & Security.

Scroll to the bottom: if you see a message about blocked Kyocera software, click "Allow".

B) Remove and add the printer again

System Settings > Printers & Scanners:

- Remove the Kyocera printer (minus "-" or Remove).
- Add it again and choose the correct Kyocera driver (not AirPrint, if available).

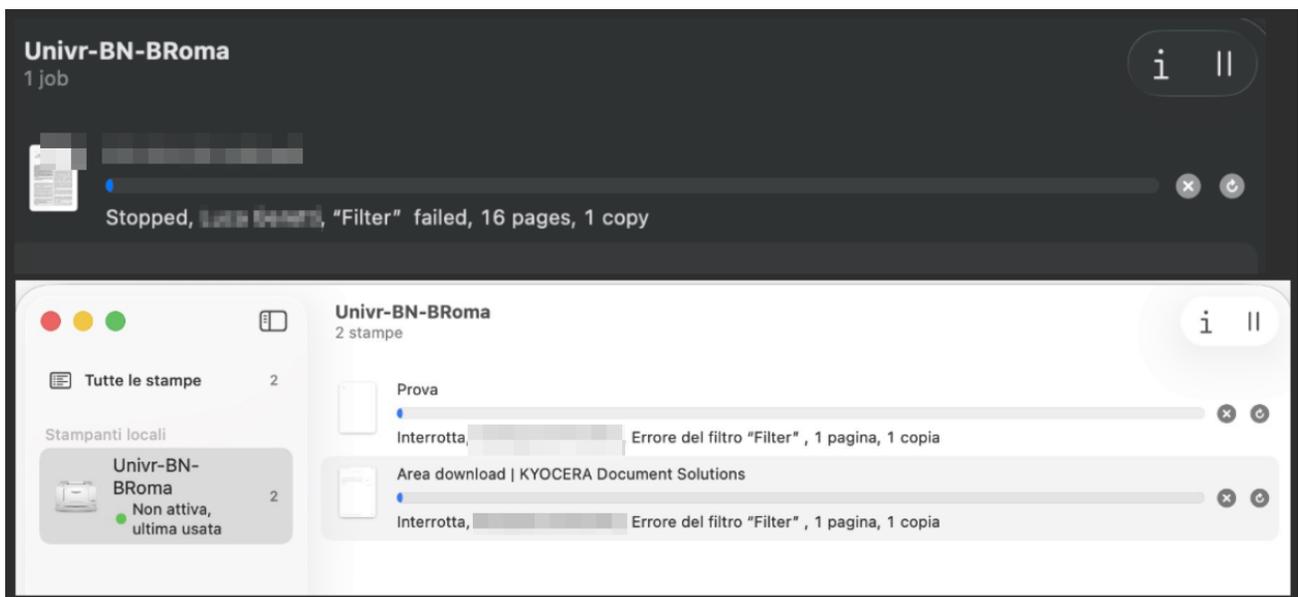
C) Reset the printing system (last resort)

In Printers & Scanners, right-click (or Ctrl-click) in the printers list and choose “Reset printing system...”.

Then add your printers again.

Tip: if you print from Preview/Adobe Acrobat and the error only happens with certain PDFs, try “Print as image” (if available) or save the PDF and print again. It’s not always needed, but it can help in specific cases.

Example of the error



Print Queue showing the “Filter failed” message.

Version: latest macOS – quick end-user guide.