

1	Can I come to Desk n. 7 whenever I want?	A; yes, because at any time someone can help me B; yes, but I have to book an appointment before by e-mail C; no, I have to book an appointment through the link or QR code (before 9 am of the day before)
2	My University gave me an arrival certificate form. Can I have it signed?	A; no, only univr standard arrival forms will be signed. They are equivalent B; yes, all certificates are signed C; no, I do not need any arrival certificate
3	What are my GIA credentials?	A; the same username and password I used for application B; permanent username and password to enter my univr C; my <a href="mailto:name.surname@studenti.univr.it">name.surname@studenti.univr.it</a>
4	What does CFU means?	A; one CFU is a credit, it corresponds to one ECTS credit B; Centre for Foreign Units is a service for international students C; Culture Famous University is an acronym for the University of Verona
5	How many credits do CLA Italian Language Courses provide?	A; they provide no credits B; It depends on the level (as described in CLA tables) C; All Italian courses provide 4 credits
6	Can I see Italian Language test results on my Transcript of Records?	A; yes, but I can see only if I passed the exam ("approvato") B; no, CLA will provide a certificate separately C; yes, I can see the exam passed and also the mark
7	Can I choose subjects which are not included in the Catalogue?	A; yes, I can choose all subjects available in univr web site B; no, only subjects available in the catalogue exchange incoming students C; yes, if my coordinator agrees
8	Do classes take place only in Verona?	A; yes, but in Verona there are several campuses B; no, classes take place in Vicenza C; no, campuses are in several towns, depending on the field of study
9	Where can I find the timetable of a lecture?	A; in the catalogue, clicking on "orario lezioni" / "lessons timetable" B; I have to e-mail to the international office and ask C; in the teacher personal web page
10	If a subject has 12 credits, divided into two parts 6+6 can I take only one part?	A; no, because 6 credits exams are only for local students B; no, I have to take both exam parts to obtain the complete result in the TOR C; yes, if the teacher agrees
11	If I go to class but I do not take the exam, will the course be on the Transcript of Records?	A; yes, but without the mark B; no, the teacher will give me an attendance certificate for the course C; no, I have to go in person the day of the exam
12	My classes overlap, what can I do?	A; my coordinator will ask the teachers to change the classes for me B; I can replace some of the subjects and change my learning agreement until 31.03.2026

		C; send an e-mail to the international office and they will change my timetable
13	In which language(s) can I take my exam(s)?	A; only in English French German and Spanish B; only in Italian Language C; it depends on the language of instruction of the subject(s)
14	Is someone at the office signing the learning agreement?	A; yes, Lisa or Martina can sign B; no, learning agreement is signed by academic coordinator C; yes, the head of office can sign
15	Can I change subjects in my learning agreement?	A; yes, only once, until 31.03.2026 for second semester B; yes, but I can change only one subject C; no, my learning agreement cannot be changed
16	Can I take the exams when I want?	A; no, dates are fixed and I have to register before through moodle B; no, I have to e-mail to the teachers before the exams C; yes, the teachers are always available
17	At the end of the semester what should I do before leaving?	A; book an appointment to say bye bye to everyone B; book an appointment at desk n. 7 to pick up my certificate in person C; book an appointment to receive a gadget in person
18	When I finish the exams can I have my Transcript of Records immediately?	A; no, the office will send it to me after one week B; yes, it's all automatic C; no, only after all the marks are registered by the teachers
19	Can I go back to my home country before the dates of my exams?	A; yes, I can take them online B; yes, I can take them online only if professors agree C; no, I cannot take them if I am not at University
20	My Italian level is not good enough, can I take easier exams?	A; no, exchange students have to respect the same rules as local students, no privileges B; yes, because the University promotes international mobility C; yes, it is a general rule for exchange students