

CURRICULUM VITAE

Claudia Goss

M.D., PhD
Specialist in Psychiatry

Date of Birth: 8th September 1972
Place of Birth: Napoli, Italy
Nationality: Italian
Office Address: Department of Department of Neurological, Biomedical and Movement Sciences
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Position: Lecturer in Clinical Psychology, University of Verona; Psychiatrist at the Hospital Trust, Verona

Main Research Interests

Doctor-patient communication in Medicine and Psychiatry, with specific interest on communication models and strategies to inform and involve patients and their family in therapeutic decisions.

Scientific and clinical career

March 2005-present:	Lecturer in Clinical Psychology, University of Verona, Italy
Jan. 2002- Feb 2005:	Research worker at the Department of Medicine and Public Health, Section of Psychiatry, University of Verona, Italy
April 2006	PhD in Psychological and Psychiatric Science, University of Verona
March 2006	Specialist in Cognitive-behaviour Therapy, School of Cognitive-behaviour Therapy, APC Roma.
19 th October 2001:	Specialist in Psychiatry, Department of Medicine and Public Health, Section of Psychiatry, University of Verona with full honours (grades 50/50).
October 1997:	M.D. degree with full honors (Grades: 110/110 <i>cum laude</i>), University of Verona, School of Medicine (Verona, Italy)

Research experience

Jan. 2002- Feb. 2005	Research worker at the Department of Medicine and Public Health, Section of Psychiatry, University of Verona, Italy
Nov. 2000- Apr. 2001	Participation in the data collection and data analysis of the study "The medical and psychosocial outcome of pregnancy in women with psychotic disorders and their infants in the first year post partum", PRISM, Health Services Department, Institute of Psychiatry, London
Apr. 2000- Oct. 2001	Participation as rater into the multicentric clinical randomised trial "Olanzapine versus lithium in relapse prevention in bipolar disorder". Co-ordinator Prof. Cesario Bellantuono. Department of Medicine and Public Health, Section of Psychiatry, University of Verona, Italy
Sep-Dec 2000:	Start-up meeting for a double-blind clinical multicenter study "Olanzapine versus Haloperidol in the early Treatment of Schizophrenic Syndromes", Napoli, Italy.
8-9 th June 1999:	Start-up meeting for a double-blind clinical multicenter study "Olanzapine versus lithium in relapse prevention in bipolar disorder", S. Margherita ligure, Italy

Referee for the following journals:

- Epidemiology and Psychiatric Sciences
- Quality and Safety in Health Care
- Patient Education and Counseling
- British Medical Journal
- Journal of Nervous and Mental disease
- BMJ e BMJ Open
- Schizophrenia Research

Referee for the evaluation of projects for the Multiple Sclerosis Italian Foundation: 2010, 2013

Scientific committee:

- ENMESH Conference, Verona 3-5 ottobre 2013
- Workshop del Verona Network on Sequence Analysis: 1-2 marzo 2013; 24-25 febbraio 2012; 24-25 febbraio 2011; 19-20 marzo 2010; 13-14 febbraio 2009; 8-9 febbraio 2008; 16-17 febbraio 2007; 3-4 febbraio 2006; 4-5 febbraio 2005; 6-7 febbraio 2004; 31 gennaio 2003
- 6th International Shared Decision Making Conference, Maastricht 19-22 giugno 2011
- International Conference on Communication in Health Care (EACH Conference), Verona 5-8 settembre 2010
- 6th International Shared Decision Making Conference Freiburg, 30 maggio-1 giugno 2007

Teaching activity

2015-2016	Undergraduate course in Medical Psychology for medical students, University of Verona, Italy
2002-2013	Undergraduate course in Medical Psychology for medical students, University of Verona, Italy
2010-2013	Course in Clinical psychology for residents in Psychiatry, Medical School, University of Verona, Italy
2011-2013	Course in Cognitive-Behavioural Therapy for Psychosis for residents in Psychiatry, Medical School, University of Verona, Italy
2008-2013	Undergraduate course in Cognitive-behavioural techniques for Psychiatric Rehabilitation students, Medical School, University of Verona, Italy
2005-2012	Undergraduate Course in Clinical Psychology for Medical Radiology Techniques for Imaging and Radiotherapy students, Medical School, University of Verona, Italy
2005-2011	Undergraduate course in Clinical Psychology for Dental Hygiene students, Medical School, University of Verona, Italy
2005-2009	Course on communication skills for residents in Psychiatry, Medical School, University of Verona, Italy
2006-2007	Course in Psychotherapy for residents in Psychiatry, Medical School, University of Verona, Italy

Other teaching activity

- 2007-present: member of the post graduate committee of PhD in Neuroscience, Psychology and Psychiatry
- OPTION training for the use of the scale measuring patient Involvement: 29th May 2012, 15th March 2011, 21th September 2010, Verona
- ECM Course "From inpatient to outpatient service" AOUI Verona February-March 2012 (With Prof.ssa Zimmermann)
- ECM Course "Working in a team: how to improve communication with colleagues." UOC Surgery B AOUI, Verona, May-June 2011 (with prof.ssa Zimmermann) "Autonomy preferences, risk knowledge and decision-making performance in Multiple Sclerosis patients (AutoMS)" Lucignano, Italy 7-8th October 2011
- Lessons (information and motivation processes) for Master Degree in the Management of Quality, Clinical Risk and Patient Safety (Level I), University of Verona, Italy A.A 2009/10
- Course in Clinical Psychology for Master Degree in Advanced psychiatric nursing (Level II), Bolzano, A.A 2006-2007
- Post graduate course "doctor-patient communication skills" Regional School for General Practitioners, Verona, Italy AA. 2004-2005

Clinical activity

2006-present	clinical activity at the Psychosomatic Medicine and Medical Psychology Unit, AOUI Verona, Italy
Jan. 2002-2005	Clinical activity at the out-patient Service of Medical Psychology, Department of Department of Medicine and Public Health, Section of Psychiatry, University of Verona, Italy
Nov 1997- Oct 2001	Resident in Psychiatry, Department of Medicine and Public Health, Section of Psychiatry, University of Verona (Head: Prof. Michele Tansella)

International oral Presentations

Deledda G., Mandragona R., Mazzi M.A., Goss C., Del Piccolo L., Bissoli L., Fiorio E., Lenotti M., Filippi E., Parolin V., Ballarin M., Barutti C., Nalini A., Zamboni M. & Molino A. Effect of Acceptance and Commitment Therapy (ACT) on weight loss and the acceptance of body image in breast cancer patients. IPOS 15th World Congress of Psycho-Oncology, Rotterdam, the Netherlands 6-8 November 2013.

Goss C., Bottacini A., Deledda G. (Presenting), Del Piccolo L., Bighelli I., Mazzi M.A., Molino A., Zimmermann C. and INCA group. The Information Needs Of Italian Breast Cancer Patients During A First Oncological Consultation. IPOS 15th World Congress of Psycho-Oncology, Rotterdam, the Netherlands.6-8 November 2013.

Deledda G., Rimondini M., Mazzi M.A., Goss C., Del Piccolo L., Bottacini A., Zimmermann C. "What would you do in my shoes?" Information exchange among patient and psychiatrist in early psychosis. Xth ENMESH International Conference. Verona, Italy October 3–5 2013

Goss C., Deledda G., Bottacini A., Bighelli I., Molino A., Fiorio E., Mazzi M.A., Ballarin M., Zimmermann C. The informative needs of Italian breast cancer patients' during a first oncological consultation. An observational study. International Conference on Communication in Health Care (EACH Conference), St.Andrews 4-7 September 2012

Goss C., Deledda G., Chiodera F., Bottacini A., Fiorio E., Mazzi M.A., Rimondini M., Del Piccolo L., Zimmermann C. Informative needs of Family members of breast cancer patients' during a first oncological consultation. International Conference on Communication in Healthcare (ICCH), Chicago, USA October 16-19 2011

Goss C., Deledda G., Chiodera F., Molino A., Bottacini A., Mazzi M.A., Ballarin M., Zimmermann C. Breast cancer patients' informative needs and shared decision making preferences during a first oncological consultation. 6th International Shared Decision Making Conference, Maastricht 19-22 June 2011

Deledda G., Rimondini M., Goss C., Moretti M. Communication expectations of primary care patients. A literature review. International Conference on Communication in Health Care (EACH Conference), Verona 5-8 settembre 2010

Goss C., Moretti F, Mazzi MA, Del Piccolo L, Rimondini M, Zimmermann C. Patient involvement in General Practice and Psychiatry. The contribution of context and physician variables. 5th International Shared Decision Making Conference, Boston, USA 14-17 June 2009-ritirato

Del Piccolo L., Fontanesi S, Mazzi M.A, Goss C., Rimondini M., Moretti F., Zimmermann C. What kind of cues and concerns do psychiatric patients express during a first consultation? How do psychiatrists respond? International Conference on Communication in Health Care (ICCH), Miami 4-7 October 2009.

Goss C., Del Piccolo L, Fontanesi S, Mazzi MA, , Rimondini M, Zimmermann C. Which factors can be related to more or less patient involvement in decisions? International Conference on Communication in Health Care (EACH Conference) Oslo, 2-5 Settembre 2008.

Goss C., Del Piccolo L, Mazzi MA, Moretti F, Rimondini M, Zimmermann C. How psychiatrists inform their patients? Qualitative analysis of 80 first outpatient consultations. International Conference on Communication in Health Care (EACH Conference),Oslo, 2-5 settembre 2008

Goss C., Renzi C, Mosconi P, Benedettini M, Sampaolo L, Carra L, Brigoni P. Applications of SDM at different levels and in different Italian contexts. Symposium at the 4th International Shared Decision Making Conference, Freiburg, 30 maggio-1 giugno 2007.

Goss C., Del Piccolo L, Mazzi MA, Rimondini R, Zimmermann C. Essential physician skills for the information giving process. A survey among experts. Each-International Conference on Communication in Health Care, Basel 5-6 settembre 2006

Elwyn G, Loh A, Goss C. The use of OPTION instrument to observe patient involvement in medical decision making. Workshop at the International Conference on Communication in Health Care (EACH Conference), Basel 5-6 settembre 2006

Goss C., Moretti F, Austoni G, Paccaloni M, Del Piccolo L, Mazzi MA, Rimondini M, Zimmermann C. The involvement of psychiatric patients in the decisions taken in a first outpatient consultation. International Conference on Communication in Health Care (EACH conference), Basel 5-6 settembre 2006

Goss C., Fontanesi S, Mazzi MA, Del Piccolo L, Rimondini M, Zimmermann C. The use of the OPTION scale as a measure for patient involvement in a sample of General Practitioners in Italy. 3rd international Shared Decision Making Conference, Ottawa, 14-16 giugno 2005.

Rimondini M, Del Piccolo L, Goss C., Grosso L, Mazzi MA, Paccaloni M, Perlini S, Zimmermann C. The art of being a simulated psychiatric patient. The effect of gender, symptoms, and different interviews on actors' performance. International Conference on Communication in Health Care, Second Each Conference, Bruges 14-17 settembre 2004

Zimmermann C, Brigo E, Del Piccolo L, Goss C, Mazzi MA, Paccaloni M, Rimondini M. The effects of repeated practice on interview performances of residents in psychiatry. International Conference on Communication in Health Care, Second Each Conference, Bruges 14-17 settembre 2004

Rimondini M, Del Piccolo L, Goss C, Mazzi MA, Paccaloni M, Zimmermann C. Responding to patients' cues and expressed emotions after a communication skills training. Second meeting of the Verona Network on sequence analysis. Sequence analyses of patient-provider interaction. Work in progress. Verona 6-7 febbraio 2004.

Goss C, Mazzi M.A, Del Piccolo L, Zimmermann C. Information giving in general practice. Association with antecedent and subsequent patient talk. The 2nd International Shared Decision Making Conference. Swansea 2-4 settembre 2003

National oral Presentations

Zimmermann C., Goss C., Rimondini M., Deledda G., L. Del Piccolo. I bisogni informativi e il coinvolgimento nel progetto terapeutico del paziente affetto da psicosi. Convegno: Migliorare il trattamento precoce delle psicosi: l'impatto del programma strategico GET-UP. Università di Verona. Verona 2 marzo 2012

Goss C, Deledda G, Chiodera F, Molino A, Bottacini A, Mazzi MA, Bighelli I, Ballarin M, Zimmermann C. I bisogni informativi delle pazienti affette da neoplasia mammaria e la scelta di un approccio condiviso durante la prima visita oncologica. XII° Convegno Nazionale Società Italiana Di Psico Oncologia (S.I.P.O.), Brescia 22-23-24-25 Novembre 2011.

Goss C, Deledda G, Chiodera F, Alessandro Bottacini B, Del Piccolo L, Christa Zimmermann C. I bisogni informativi dei familiari delle pazienti affette da tumore al seno durante la prima visita con l'oncologo. Conferenza sulla Comunicazione per la Salute, Università degli Studi di Milano, 24 e 25 novembre 2011.

Deledda G., Goss C., Molino A., Fiorio E., Mazzi M.A., Del Piccolo L., Bissoli L., Mandragona R., Zimmermann C. Benessere psicologico (PWB) e flessibilità psicologica (ACT) in un gruppo di pazienti obese affette da neoplasia mammaria. Giornate di Psicologia Positiva - V Edizione. Il benessere nel quotidiano. Ricerche e pratiche a confronto. Milano, 11-12 Novembre 2011

Moretti F, Goss C, Austoni G, Paccaloni M, Rimondini M, Mazzi MA, Del Piccolo L, Zimmermann C. Il coinvolgimento del paziente nelle decisioni terapeutiche: l'applicazione della OPTION nel contesto psichiatrico. VIII congresso nazionale della Società Italiana di Epidemiologia Psichiatrica, Firenze 25-27 ottobre 2007 .

Goss C, Moretti F, Renzi C , Mosconi P, Colombo C, Benedettini M, e Cervino G, Barbieri L, Sampaolo L, Carra L, Brigosi P. Simposio: l'approccio shared decision making (SDM): alcune esperienze italiane. Conferenza per la Salute, centro CURA, Milano 8-10 novembre 2007

Goss C, Fontanesi S, Mazzi MA, Del Piccolo L, Rimondini M, Zimmermann C. La versione italiana della scala OPTION, uno strumento per valutare il livello di coinvolgimento dei pazienti nelle decisioni terapeutiche. Conferenza per la Salute, centro CURA, Milano 1-3 dicembre 2005

Rimondini M, Baietta F, Bissoli S, Del Piccolo L, Goss C, Mazzi MA, Morini L ,Mozzo A, Zimmermann C, Paccaloni M. Verona Psychiatric Interview Classification System. Uno strumento per l'analisi della comunicazione in psichiatria. II° Congresso Nazionale di Clinimetria, Bologna 23 Settembre 2005.

Burti L, Abate M, Barbui C, Becker T, Bindman J, Cristofalo D, Goss C, Lazzarotto L, Marrella G, Mazzi MA, Nosé M, Paterno O, Schene A, Solfa M, Thornicroft G, Vázquez-Barquero JL, Tansella M. Efficacia della "terapia per l'adesione al trattamento" sulla qualità di vita di persone affette da schizofrenia e dei loro familiari (progetto QUATRO). VI° Congresso Nazionale della Società Italiana di Epidemiologia Psichiatrica, Sirmione 6-8 novembre 2003

At invitation Presentations

Zimmermann C, Del Piccolo L Goss C,. Improving communication in medicine for improving the quality of mental health care. 25 years of designation as WHO collaborating centre. Independent research and Innovative practice: New frontiers for better Mental health care, Verona 21 settembre 2012

Goss C, Mazzi MA, Fontanesi S, Moretti F, Del Piccolo L, Rimondini M, Zimmermann C. Assessment of patient-physician relationship. The use of the OPTION scale in different settings. 1st International Conference on Patient education in MS and RIMS, Hamburg 22-23 gennaio 2010

Zimmermann C., Goss C, Rimondini M, Deledda G, Del Piccolo L. I bisogni informativi e il coinvolgimento nel progetto terapeutico del paziente affetto da psicosi. Migliorare il trattamento precoce delle psicosi: l'impatto del programma strategico GET-UP, Verona 2 marzo 2012

Goss C. Shared decision making. Di cosa stiamo parlando. III° Percorso di formazione "orientarsi in salute e in sanità per fare scelte consapevoli". Istituto di Ricerche Farmacologiche Mario Negri, Milano 2 dicembre 2008

Papers published in international journals

Goss C, Deledda G, Bottacini A, Chiodera F, Mazzi M.A, Ballarin M, Bighelli I, Molino A, Fiorio E, Zimmermann C. (2015). Information needs of female Italian breast cancer patients during their first oncological consultation. *European Journal of Oncology Nursing* 19, 451-457.

Del Piccolo L, Danzi O, Fattori N, Mazzi MA, Goss C. (2014). How psychiatrist's communication skills and patient's diagnosis affect emotions disclosure during first diagnostic consultations. *Patient Education and Counseling* 96, 151-158.

Del Piccolo L, Goss C, Bottacini A, Rigoni V, Mazzi MA, Deledda G, Ballarin M, Molino A, Fiorio E, Zimmermann C. (2014). Asking questions during breast cancer consultations: Does being alone or being accompanied make a difference? *European Journal of Oncology Nursing* 18, 299-304.

Goss C, Ghilardi A, Deledda G, Buizza C, Bottacini A, Del Piccolo L, Rimondini M, Chiodera F, Mazzi MA, Ballarin M, Bighelli I, Strepparava MG, Molino A, Fiorio E, Nortilli R, Caliolo C, Zuliani S, Auriemma A, Maspero F, Simoncini EL, Ragni F, Brown R, Zimmermann C (2013). The INVOLVEMENT of breast CANCER patients during oncological consultations. A multi-centre randomized controlled trial. The INCA study protocol. *BMJ Open* 3, e002266

Arcuri L, Montagnini B., Calvi G., Goss C. (2013). The perception of shared medical decision making of expert and lay people: Effects of observing a movie clip depicting a medical consultation. *Patient Education and Counseling* 91, 50-55

Pietrolongo E, Giordano A, Kleinfeld M, Confalonieri P, Lugaresi A, Tortorella C, Pugliatti M, Radice D, Goss C, Heesen C, and Solari A on behalf of the AutoMS project (2013). Decision-making in multiple sclerosis consultations in Italy: third observer and patient assessments. *PLOS ONE* 8, e60721

Del Piccolo L, Mazzi M.A, Goss C., Rimondini Mi., Zimmermann C. (2012). How emotions emerge and are dealt with in first diagnostic consultations in psychiatry. *Patient Education and Counseling* 88, 29-35.

Del Piccolo L, Goss C.(2012). People-centred care: new research needs and methods in doctor-patient communication. *Challenges in mental health. Epidemiology and Psychiatric Sciences* 21, 145 – 149.

Bonfioli E, Berti L, Goss C, Muraro F, Burti L. (2012). Health promotion lifestyle interventions for weight management in psychosis: a systematic review and meta-analysis of randomized controlled trials. *BMC Psychiatry* 12, 78

M. Ruggeri et al (2012). A multi-element psychosocial intervention for early psychosis (GET UP PIANO TRIAL) conducted in a catchment area of 10 million inhabitants: study protocol for a pragmatic cluster randomized controlled trial. *Trials* 13,73-74.

Zimmermann C, Del Piccolo L., Bensing J, Bergvik S, De Haes H, Eide H , Ian Fletcher I, Goss C, Heaven C, J, Humphris G, Kim Y, Langewitz W, Meeuwesen L, Neubling M, Rimondini M, Salmon P, van Dulmen S, Wissow L, Zandbelt L, Finset A. (2011). Coding patient emotional cues and concerns in medical consultations: The Verona coding definitions of emotional sequences (VR-CoDES). *Patient Education and Counseling* 82, 141-148.

Del Piccolo L., De Haes H, Heaven C, Jansen J, Verheul W, Bensing J, Bergvik S, Deveugele M, Eide H, Ian Fletcher I, Goss C, Humphris G, Kim Y, Langewitz W, Mazzi M, Mjaalandm T, Moretti F, Neubling M, Rimondini M, Salmon P, Sibbern T, Skre I, van Dulmen S, Wissow L, Young B, Zandbelt L, Zimmermann C, Finset A. (2011). Development of the Verona coding definitions of emotional sequences to code health providers' responses (VR-CoDES-P) to patient cues and concerns. *Patient Education and Counseling* 82, 149-155

Goss, C., Mosconi, P., Renzi, C. & Deledda, G. (2011). Participation of patients and citizens in healthcare decisions in Italy. *Zeitschrift für ärztliche Fortbildung und Qualität im Gesundheitswesen-German Journal for Evidence and Quality in Health Care* 105, 277-282.

Politi M, Pieterse A, Truant T, Borkhoff C, Jha V, Kuhl L, Nicolai J, Goss C (2011). Interprofessional education about patient decision support in specialty care. *Journal of Interprofessional Care* 25, 416-22

Rimondini M, Del Piccolo L, Goss C, Mazzi MA, Paccaloni M, Zimmermann C (2010). The evaluation of a training in patient-centred interviewing skills for psychiatric residents. *Psychological Medicine* 40, 467-476

Goss C, Moretti F, Mazzi M.A, Del Piccolo L, Rimondini M, Zimmermann C. (2008). Involving patients in decisions during psychiatric consultations. *British Journal of Psychiatry* 193, 416-21.

Goss C, Fontanesi S, Mazzi M.A, Del Piccolo L, Rimondini M, Elwyn G, Zimmermann C. (2007). Shared decision making: the reliability of the OPTION scale in Italy *Patient Education and Counseling* 66, 296-302

Goss C, Renzi C. Patient and citizen participation in health care decisions in Italy. (2007) *Zeitschrift für ärztliche Fortbildung und Qualität im Gesundheitswesen-German Journal for Evidence and Quality in Health Care* 101,236-40.

Goss C., Fontanesi S., Mazzi M.A., Del Piccolo L. & Rimondini M. (2007). The assessment of patient involvement across consultation. The Italian version of the OPTION scale (in Italian). *Epidemiologia e Psichiatria Sociale* 16, 339-349.

Del Piccolo L, Goss C, Bergvik S. (2006).The fourth meeting of the Verona Network on Sequence Analysis. "Consensus finding on the appropriateness of provider responses to patient cues and concerns. *Patient Education and Counseling*, 58, 252-26

Rimondini M., Del Piccolo L., Goss C., Mazzi M., Paccaloni M., Zimmermann M. (2006). Communication skills in psychiatry residents. How do they handle patient concerns? *Psychotherapy and Psychosomatics* 75,161-169

Kikkert MJ, Scheene AH, Koeter MWJ, Robson D, Born A, Helm, Nosè M, Goss C, Thornicroft G, Gray R. (2006). Medication adherence in schizophrenia: exploring patients', carers' and professionals' views. *Schizophrenia Bulletin* 32, 765-794

Goss C, Mazzi M.A, Del Piccolo L., Rimondini M, Zimmermann C. (2005). Information-giving sequences in general practice consultations. *Journal of Evaluation in Clinical Practice* 11, 339-349

Del Piccolo L, Mead N, Gask L, Mazzi M.A, Goss C, Rimondini M, Zimmermann C. (2005).The English version of the Verona medical interview classification system (VR-MICS). An assessment of its reliability and comparative cross-cultural test of its validity. *Patient Education and Counseling*, 58, 252-264

Del Piccolo L., Goss C, Zimmermann C. (2005). The third meeting of the Verona Network on Sequence Analysis.: Finding common grounds in defining patient cues and concerns and the appropriateness of provider responses. *Patient Education and Counseling* 57, 241-244

Rimondini M, Lidia Del Piccolo L, Goss C, Mazzi M.A Paccaloni M, Zimmermann C. (2004) The handling of patient cues and expressed emotions in psychiatric interviews after a communication skills training. *Patient Education and Counseling* 55, 311-312

Howard L.M., Goss C, Leese M, Thornicroft G. (2004). Psychosocial outcome of pregnancy in women with psychotic disorders. *Schizophrenia Research* 71, 49-60

Howard L.M, Goss C., Leese M, Thornicroft G. (2003). Medical outcome of pregnancy in women with psychotic disorders and their infants in the first year after birth. *British Journal of Psychiatry* 182, 63-67

Papers published in Italian journals

Deledda G, Mosconi P, Renzi C, Goss C. (2012). Il coinvolgimento del paziente nel processo decisionale nel contesto italiano: revisione della letteratura. *Recenti progressi in Medicina* 103,384-390

Goss C, Deledda G. (2012). Parole chiave: Shared Decision Making. *Care* 6, 28-31.

Renzi C, Goss C., Mosconi P. (2009). L'importanza della partecipazione dei pazienti e delle famiglie per ottimizzare l'adesione alla terapia e gli esiti di salute. *Rivista di Immunologia e Allergologia Pediatrica* 5, 3-7

Renzi C, Goss C., Mosconi P. (2008). Efforts to link declarations to actions: Italian experiences of Shared Decision Making in clinical settings. *Annali di Igiene* 20, 589-593

Fontanesi S, Goss C, Rimondini M. (2007). Come coinvolgere il paziente nelle decisioni che riguardano la salute. Strategie comunicative. *Recenti Progressi in Medicina* 98, 611-18

Fontanesi S, Goss C. (2006). Il coinvolgimento del paziente nelle decisioni terapeutiche. Analisi di 235 consultazioni nella medicina generale. *Società Italiana di Medicina Generale* 3, 5-6

Zimmermann C, Goss C. La comunicazione in psichiatria e la collaborazione del paziente. Il contributo dell'approccio "centrato sul paziente". (2004) *Psichiatria di Comunità* 3, 1-5

Rimondini M, Goss C, Zimmermann C. (2004). La formazione in competenze comunicative in Psichiatria. Il VR-COPSYT. *Rivista di Psichiatria* 39: 244-250

Goss C, Rimondini M. Dialogo tra un medico e un paziente. (2004). In *Diagnosi del carcinoma prostatico*. A cura di Andreoli, Donini, Font, Ficarra, Mazzi, Minniti, Vettore. *Dialogo sui farmaci* 3, 127-129

Moretti F, Goss C, Del Piccolo L. (2004). Strategie comunicative per motivare i pazienti a seguire i consigli del medico. *Recenti Progressi in Medicina* 95, 61-66

Goss C, Del Piccolo L. (2003). Informare il malato. Strategie comunicative. *Recenti Progressi in Medicina* 94, 353-360

Imperadore G, Goss C, Bellantuono C (2002). L'uso degli psicofarmaci in gravidanza e nel puerperio *Nóos* 8, 109-131, 2002

Papers published in International Books and Monographs

Zimmermann C., Del Piccolo L., Goss C., Deledda G., Mazzi MA., Rimondini M. (2013) Training mental health providers in better communication with their patients. Chapter 12, page 180-192. In: Thornicroft G., Ruggeri M.,

Goldberg D. (eds) *Improving Mental Health Care: The Global Challenge*. New York: John Wiley & Sons, Ltd., pp. 180-192.

Goss C, Moretti F. (2011) *Providing Information and Involving the Patient in the Therapeutic Process*. In Rimondini M. *Communication in Cognitive Behavioral Therapy*. Springer, New York pg 71-105

Goss C, Rossi A, Moretti F. (2011). *Assessment Stage: Data Gathering and Structuring the Interview*. In Rimondini M. *Communication in Cognitive Behavioral Therapy*. Springer, New York pg. 25-51

Papers published in Italian Books and Monographs

Imperadore G, Goss C, Bellantuono C. (2003). *Il trattamento farmacologico del disturbo ossessivo compulsivo*. In *Trattato di Psicofarmacologia Clinica*. Cesario Bellantuono, Matteo Balestrieri. Il Pensiero Scientifico Editore, Roma

Rimondini M, Goss C, Zimmermann C. (2003) *L'intervista psichiatrica come strumento di base per valutare l'esito delle cure*. *Nóος* 9:191-204

Imperadore G, Goss C, Bellantuono C (2002). *L'uso degli psicofarmaci in gravidanza e nel puerperio* *Nóος* 8, 109-131, 2002

Verona, 27th November 2015