

# Dott. Alessandro Zardini

Tel. office: +39.045.8028644  
email: [alessandro.zardini@univr.it](mailto:alessandro.zardini@univr.it)

PhD is a Associate Professor in the Business Administration Department at the University of Verona in Italy, where he pursues research in Information Systems (knowledge management, enterprise content management, and decision support systems), outsourcing, and public management. He teaches Organizational design in the master's in business administration in the University of Verona and Organization and Management information systems in the bachelor's degree in communication studies. He also taught management and health technology assessment in the Faculty of Medicine, and business plan and fundraising in the Faculty of Foreign Languages of the University of Verona. Previously, he was a visiting scholar in the Institute of Information Systems at the University of Liechtenstein, in the Accounting and Finance Department in the University of Leeds (UK), and in the Department of Information and Organization in the University of Lund (Sweden). Dr. Zardini is the author of "La Gestione dei Contenuti Aziendali ed il Knowledge Management (Enterprise Content Management and Knowledge Management)" and numerous conference and journal articles. He received his M.Sc. Ph.D. (2010) in business administration from the University of Verona. He can be reached at [alessandro.zardini@univr.it](mailto:alessandro.zardini@univr.it).

## PERSONAL INFORMATION

- Married with Maria Stella and father of Riccardo and Gabriele.
- Places of residence: Milan (Italy).
- Languages: Italian (mother tongue), English (fluent), Spanish (basic)
- ORCID number: 0000-0002-2598-9877

## CURRENT POSITIONS

- From December 2021 to now: Associate Professor in Organizational Studies and Management Information Systems at the University of Verona (Italy), Department of Management.
- From December 2019 to 2021: Senior Assistant Professor in in Organizational Studies and Management Information Systems (RTDb - Assistant Professor Senior) at the University of Verona (Italy), Department of Business Administration.
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- Form December 2015 to 2018: Assistant Professor in in Organizational Studies and Management Information Systems (RTDa - Assistant Professor junior) at the University of Verona (Italy), Department of Business Administration.
- From June 2010 to November 2015: Research Fellow at University of Verona, Department of Business Administration in Organizational Studies and Management Information Systems.
- From March 2014 to now: Scientific Coordinator of the Executive Master in ICT Management of the CUOA Business School (Altavilla vicentina, Vicenza). More info: <http://www.cuoa.it/ita/formazione/master/executive-master-in-ict-management.php#/>

## PREVIOUS POSITIONS

2008	Consultant – Business Process Mapping and Enterprise Content Management, Hilti Corporation – Buchs (9470, St. Gallen - Switzerland).
2007	Consultant – Business Process Management and cost reduction. Project developed at the Cooperative Banks (Banche di Credito Cooperativo, BCC). Creative Consulting SpA, Affi (37010, Verona - Italy).
2006-2007	Junior Consultant – Cost reduction, spend analysis and ontology tools. Project developed at Pirelli SpA. Creative Consulting SpA, Affi (37010, Verona - Italy).
2006-2007	Trainee – Business Process Mapping and Business Process Reengineering. Project MAIS (Management Accounting Information System) developed at Maistri Cucine SpA. Fellowship between the University of Verona (Verona, Italy) and Maistri Cucine SpA (Verona, Italy).
2006-2010	Member of the Organizational Committee in the Master in Business Intelligence and Knowledge Management. University of Verona (Italy), Business Administration Department.

## **EDUCATION**

2010	Doctorate (Ph.D.) in Business Administration at the University of Verona (Italy). Ph.D. thesis' title: "Gli impatti organizzativi delle piattaforme di Enterprise Content Management sui processi decisionali" (trad. "Organizational impacts of Enterprise Content Management platforms on decision-making processes"). Dissertation successfully defended on May 3rd 2010.
2006	Master of Science degree in Business Administration – University of Verona, Department of Business Administration. Final grade: 110 summae cum Laude.
2005	Bachelor's degree in business administration – University Verona, Department of Business Administration. Final grade: 95/110.

## **PEER REVIEWED JOURNAL PUBLICATIONS (in English)**

- Ricciardi, F., Zardini, A., & Rossignoli, C. (2018). Business network commons and their fragilities: Emerging configurations of local organizational fields. *Journal of Business Research*, 89, 328-335. "Q1", ANVUR list: "A".
- Cantele, S., & Zardini, A. (2018). Is sustainability a competitive advantage for small businesses? An empirical analysis of possible mediators in the sustainability–financial performance relationship. *Journal of Cleaner Production*, 182, 166-176. SCImago: "Q1", ANVUR list: "A".
- Combi, C., Oliboni, B., Zardini, A., & Zerbato, F. (2017). A methodological framework for the integrated design of decision-intensive care pathways—an application to the management of COPD patients. *Journal of Healthcare Informatics Research*, 1(2), 157-217.

- Pierce, P., Ricciardi, F., & Zardini, A. (2017). Smart cities as organizational fields: A framework for mapping sustainability-enabling configurations. *Sustainability*, 9(9), 1506. SCImago: “Q2”, ANVUR list: “A”.
- Ricciardi, F., Zardini, A., & Rossignoli, C. (2017 – in press). Organizational integration of the IT function: A key enabler of firm capabilities and performance. *Journal of Innovation & Knowledge*.
- Leardini, C., Rossi, G., Moggi, S., & Zardini, A. (2017). “When the law shapes nonprofit boards: The key role of local stakeholders”. *Nonprofit and Voluntary Sector Quarterly*, 46(1), 47-70. SCImago: “Q1”, ANVUR list: “A”.
- Rossignoli, C., Mola, L., Zardini, A., & Ricciardi, F. (2017). “The organisational impact of SaaS adoption on CRM applications”. *World Review of Entrepreneurship, Management and Sustainable Development*, 13(5-6), 593-611. SCImago: “Q2”, ANVUR list: “D”.
- Ricciardi, F., Zardini, A., & Rossignoli, C. (2016). “Organizational dynamism and adaptive business model innovation: The triple paradox configuration”. *Journal of Business Research*, 69(11), 5487-5493. SCImago: “Q1”, ANVUR list: “A”.
- Zardini, A., Rossignoli, C., & Ricciardi, F. (2016). A bottom-up path for IT management success: From infrastructure quality to competitive excellence. *Journal of Business Research*, 69(5), 1747-1752. SCImago: “Q1”, ANVUR list: “A”.
- Zardini A., Ricciardi F., Rossignoli C. (2015), " The relational capital of the IT department: measuring a key resource for creating strategic value", *Journal of Intellectual Capital*, 16 (4), SCImago: “Q1”, ANVUR list: “A”.
- Zardini A., Rossignoli C., Soliman M. (2014), “Healthcare providers and IT-enabled organisational processes: the case of the Azienda Ospedaliera Universitaria Integrata of Verona”, *International Journal of Healthcare Technology and Management*, 14 (4), pp. 272-289, SCImago: “Q4”.
- Zardini A., Rossignoli C., Soliman M. (2013), “A Network Perspective for a Borderless International Structure: The Experience of an Italian Entrepreneurial SME in Morocco”, *Global Business and Organizational Excellence*, 33 (1), pp. 6-18, SCImago: Q4.
- Rossignoli C., Zardini A., Cantoni F. (2013), “When customer behaviours change, should banks’ approaches to online trading stay the same?”, *Journal of Internet Banking and Commerce*, 18(2), pp 1-16. SCImago: Q3.
- Zardini A., Mola L., Rossignoli C. (2011), “The enterprise content management can develop the organizational value through knowledge management”, *International Journal of Information And Communication Technology Research*, 1(1), pp. 27-36.
- De Marco M., Rossignoli C., Mola L., Zardini A. (2010), “E-commerce e e-procurement: an outsourcing perspective”, *China Journal Of Information Systems*, 4(1), pp. 1-9 .
- Zardini A., Mola L., Vom Brocke J., Rossignoli C. (2010), “The role of ECM and its contribution in decision-making processes”, *Journal of Decision Systems*, 19(4), pp. 389-406. SCImago: Q3.

**PEER REVIEWED JOURNAL PUBLICATIONS (in Italian)**

- Suppa A., Zardini A. (2014), "L'introduzione di un Performance Management System nell'Esercito Italiano", *Azienda Pubblica*, XXVII(4), pp. 378-395.
- Corradi S., Suppa A., Zardini A. (2011), "L'esercito che cambia, dal controllo di legittimità alla gestione delle performance", *Quaderni di Management*, 51(3), pp. 46-57.

### **PEER REVIEWED BOOK CHAPTERS WITH INTERNATIONAL PUBLISHERS (in English language)**

- Ricciardi, F., Zardini, A., & Bonomi, S. (2018). IT Managers' Relations and Value Creation: Complementary Insights from Four Theoretical Standpoints. In *Digital Technology and Organizational Change*, Springer International Publishing, pp. 97-108.
- Bonomi, S., Badr, N. G., Zardini, A., & Rossignoli, C. (2016). Improving the introduction of electronic health record: lessons from European and North American Countries. In *International Conference on Exploring Services Science*, Springer International Publishing, pp. 635-648.
- Zardini, A., Rossignoli, C., & Campedelli, B. (2016). The impact of the implementation of the electronic medical record in an Italian university hospital. In *Organizational Innovation and Change*, Springer International Publishing, pp. 63-73).
- Bonomi, S., Zardini, A., Rossignoli, C., and Dameri, P.R. (2015). E-Health and Value Co-creation: The Case of Electronic Medical Record in an Italian Academic Integrated Hospital. In *Exploring Services Science*, Springer International Publishing, pp. 166-175.
- Mola, L., Zardini, A., and Confente, I. (2015). Communication Web 2.0: An Attempt to Understand the Gap Between Italian Law and Accounting Firms and the International Environment. In *From Information to Smart Society*, Springer International Publishing, pp. 231-239.
- Cantoni, F., Zardini, A., Rossignoli, C. (2014), "The Psychological Contract as an Integrative Governance Instrument of the Legal Outsourcing Contract". In: Baglieri, d. et al (eds.) *Information Systems, Management, Organization and Control*, Springer International Publishing, pp. 191-203.
- Zardini A., Rossignoli C., Mola L., De Marco M., (2014), "Developing Municipal e-Government in Italy: The City of Alfa Case", in M. Snene, M. Leonard (Eds.), *Exploring Services Science, Lecture Notes in Business Information Processing*, vol. 169, Springer, pp. 124-137.
- Rossignoli, C., Zardini, A., Benetollo P., (2014), "The process of digitalisation in radiology as a lever for organisational change: the case of the Academic Integrated Hospital of Verona", in G. Phillips-Wren, S. Carlsson, A. Respício, P. Brézillon (Eds.), *DSS 2.0 – Supporting Decision Making with New Technologies, Frontiers in Artificial Intelligence and Applications*, IOSPress, pp. 24-35.
- Rossignoli, C., Zardini, A., Ricciardi, F. (2014), "Key Capabilities of CIOs and IT Managers for Strategic Competitive Advantage: A Qualitative Field Research", in L. Caporarello, B. Di Martino, M. Martinez, *Smart Organizations and Smart Artifacts, Lecture Notes in Information Systems and Organisation*, Physica-Verlag Springer, pp. 87-95.
- Ricciardi F., Rossignoli C., Zardini A., (2012), "Factors influencing the strategic value of IT: a literature review", in J. Yang (Ed.) *Humanities, Social Science and*

Global Business Management, Lecture notes in Management Science, vol. 7, Singapore management and sport science institute press, pp. 86-91.

- Suppa A., Zardini A., Sarcià A. (2012), "IT helps the Italian army to implement a performance management system", in M. De Marco; D. Te'eni, V. Albano and S. Za (Eds.), Information Systems: Crossroads for Organization, Management, Accounting and Engineering Information Systems: Crossroads for Organization, Management, Accounting and Engineering , Physica-Verlag Springer , pp. 85-92.
- Suppa A., Zardini A. (2011), "The implementation of a performance management system in the Italian army" in M. Zhou (Ed.) Education and Management, Communications in Computer and Information Science, vol. 2010, ISBN: 978-3-642-23065-3 (Online), Springer, pp. 139-146. SCImago: Q4.
- Ferrari A., Rossignoli C., Zardini A. (2011), "Enabling factors for saas business intelligence adoption: a theoretical framework proposal", in D'Atri A., Ferrara M., George J.F., Spagnoletti P. (Eds.), Information technology and innovation trends in organizations, Springer, pp. 355-361.
- De Marco M., Rossignoli C., Ferrari A., Mola L., Zardini A. (2010), "BI as a service: an attempt to understand the leading adoption factors", in Chen G., Kerre E.E., Westland J.C., Wang R. (Eds.), Electronic-business intelligence for corporate competitive advantages in the age of emerging technologies & globalization, Atlantis Press, pp. 120-127.
- Zardini A., Mola L., Vom Brocke J., Rossignoli C. (2010), "The shadow of ECM: the hidden side of decision processes", in Respicio A., Adam F., Phillips-Wren G., Teixeira C., Telhada J. (Eds.), Bridging the socio-technical gap in decision support systems - challenges for the next decade, IOS Press, pp. 3-12.
- Vom Brocke J., Simons A., Sonnenberg C., Agostini P.L., Zardini A. (2010), "Value assessment of enterprise content management systems: a process-oriented approach", in D'atri A., Saccà D. (Eds.), Information systems: people, organizations, institutions, and technologies , Springer, pp. 131-139.

#### **BOOK CHAPTERS - RESEARCH MONOGRAPH (in Italian language)**

- Rossignoli C., Mola L, Zardini A. (2012), "La destrutturazione funzionale degli acquisti Globalizzazione, modularità e nuove forme di organizzazione", in Costa G., Gubitta P. (Eds.), Globalizzazione, modularità e nuove forme di organizzazione, ISBN: 978-88-568-3154-2, Franco Angeli, Milan (Italy), pp. 133-160.
- Zardini A. (2008), "Strutturare il processo di selezione di un sistema ERP in una PMI italiana", in Caporarello L., Basaglia S. (Eds.), Sistemi ERP un'innovazione tecnologica ed organizzativa, ISBN: 978-88-238-4176-5, EGEA, Milan (Italy), pp. 199-206

#### **PEER REVIEWED BOOK (in Italian language)**

- Zardini A. (2012), "La gestione dei contenuti aziendali ed il Knowledge Management – nuovi strumenti per il vantaggio competitivo". Informatica & Organizzazione, ISBN: 978-88-204-1497-9, Franco Angeli, Milan (Italy).

#### **REFEREED CONFERENCES (selected)**

- Ricciardi, F., Zardini, A., & Rossignoli, C. (2018). "Business networks as breeding grounds for entrepreneurial options: organizational implications", 25th – 27th June 2018.
- Ricciardi, F., Zardini, A., & Rossignoli, C. (2017). "Business network commons and their fragilities: Emerging configurations of local organizational fields", In GIKA (2017), Lisbon (Portugal), June 2017.
- Bonomi S., Ricciardi F., Zardini A., & Rossignoli C. (2016) "A configurational approach to paradoxical management, dynamic capabilities, and business model innovation", In EGOS 2016, Naples (Italy), 7th-9th July 2016.
- Veronesi G., Kirkpatrick I., & Zardini A. (2016). "The emergence of professional-management hierarchies in public hospitals: Reinforcing and changing the professional status order", In EGOS 2016, Naples (Italy), 7th-9th July 2016.
- Zardini, A., Moggi, S., Rossignoli, C., & Pierce, P. (2016). "To do the same with more: an example of e-government failure". In Information and Communication Technologies in Organizations and Society (ICTO 2016), Paris (France), 3rd-4th March 2016.
- Moggi, S., Zardini, A., Leardini, C., & Rossi, G. (2015). "Gaining legitimacy in non-profit governance. The role of stakeholder engagement". In 8th Annual Conference of the EuroMed Academy of Business, Verona (Italy), 16th-18th September 2015.
- Rossignoli C., Zardini A., Ricciardi F. (2015), "A bottom-up path for IT management success: from infrastructure quality to competitive excellence", Global Innovation and Knowledge Academy (GIKA2015), Valencia (Spain), 14th-16th July 2015.
- Ricciardi F., Rossignoli C., Zardini A. (2015), "The Triple Paradox Dynamism: A model to build meta-theories in Management studies", European Group for Organizational Studies (EGOS2015), Athens (Greece), 2nd-4th July 2015.
- Zardini A, Rossignoli C., Ricciardi F., & Mola L. (2014), "The e-intermediaries: A network based exploratory study", EGOS 2014, Rotterdam (Nederland), 3rd-5th July 2014.
- Rossignoli C., Mola L., Zardini A. (2014), "Interorganizational Networks of E-intermediaries: an exploratory study", European Conference on Information Systems (ECIS 2014), Tel Aviv (Israel), 9th-11th June 2014.
- Confente I., Zardini A., Mola L. (2014), "IT Based Communication in Professional Service Firms: the Long and Winding Road", European Conference Social Media (ECSM 2014), 10th-11th July 2014, Brighton (United Kingdom).
- Suppa A., Zardini A., Rossignoli C., De Marco M. (2013), "ICT: The stone guest in the implementation of performance management system. The case of Italian army", Proceeding in IADIS Information Systems 2013, M.B.Nunes, P. Isaias , P. Powell (Eds.), IADIS Press, Lisbon (Portugal), March 13th-15th 2013, pp. 347-352.
- Zardini A., Suppa A. (2012), "How develop the performance through the enterprise content management systems", Proceeding in IX Conference of the Italian Chapter of AIS (itAIS2012)", University Cattolica del Sacro Cuore, Rome (Italy), 28th-29th September 2012.
- Rossignoli C., Mola L., Ferrari A., Zardini A., (2012), "Saas Adoption: Critical Factors for CRM Application", Academy of Management Meeting, Boston (USA), 3rd-7th August 2012, pp. 1-15.

- Suppa A., Zardini A. (2012), "The implementation of a performance management system in the Italian army", Proceedings in International Conference on Decision Support Systems – DSS2012, Anáivissos (Athens), Greece, 28th-30th June 2012.
- De Marco M., Mola L., Rossignoli C., Zardini A. (2011), "ICT and procurement: the side effects of an e-sourcing strategy of an Italian bank group", Proceeding in "The 10th Wuhan International Conference on E-Business", Wuhan (China), 28th-29th May 2011.
- De Marco M., Rossignoli C., Ferrari A., Mola L., Zardini A. (2010), "BI as a service: an attempt to understand the leading adoption factors", Proceeding in International Conference on Electronic-Business Intelligence, Kuming (China), 19th-21th December 2010.
- De Marco M., Rossignoli C., Mola L., Zardini A. (2009), "E-commerce and e-procurement: an outsourcing perspective", Proceeding in The 8th Wuhan International Conference On E-Business (Whiceb2009), Wuhan (China) , 30th-31th May 2009.
- Rossignoli C., Mola L., Zardini A. (2007), "Virtual Network organizations and e-Procurement: A New Outsourcing Perspective", Proceedings in First Information System workshop on Global Sourcing, Knowledge and Innovation, Val d'Isere, France, 12th-14th March 2007.

## **UNDER REVIEW**

- Topic: "Business networks as breeding grounds for entrepreneurial options: organizational implications", SCImago: "Q1", IF: 1,46 (first review round- revision).
- Topic: "Knowledge Management in Smart cities – Key emerging challenges", SCImago: "Q2", Anvur: "B", IF: 1,02 (first review round- revision).

## **OFFICES AND DISTINCTIONS**

- 2018: Best paper Award at WOA2018 Conference – Rome, in the track: "Process". Paper: "The deployment of Electronic Medical Records in Academic Hospital: limits and remedies", Suppa, A., Bullini Orlandi, L., Zardini, A.
- From 2017: Member of the Editorial Review Board (ERB) of the Journal of Business Research - area: "Innovation and Knowledge".
- 2017-2018: Member of the Editorial Review Board (ERB) of Journal of Innovation & Knowledge (Elsevier) – Editor in chief Prof. Daniel Palacios-Marqués.
- 2017: National scientific qualification (ASN) as Associate professor (ita Professore seconda fascia), in Organization Studies (ita Organizzazione Aziendale – 13/B3, SECS P/10).
- 2017: Best project Award in the University of Lund (Sweden). Our project receives a positive evaluation and was therefore granted a 8.000 € award
- From 2016: Reviewer of the journal Sustainability.
- Acknowledge for the valuable contribution to the Global Innovation and Knowledge Academy (GIKA2015). Prof. Arch G. Woodside Honorary President of Global Innovation and Knowledge Academy, 14th July 2015.

- 2016: Best research project: Italian Research in Philanthropy Awards - Università Cattolica of Milan (Italy). Our project receives a positive evaluation and was therefore granted a 3.000 € award.
- 2016: Best Paper Award in the conference ICTO 2016, Paris (France). Paper: "To do the same with more: an example of eGovernment", Zardini, A., Moggi, S., Rossignoli C., Pierce, P.
- 2016: Best paper Award in the conference IEEE, Chicago (USA) – International Conference on Healthcare Informatics (ICHI2016). Paper: "Seamless Design of Decision-Intensive Care Pathways", Combi, C., Oliboni, B., Zardini, A., Zerbato, F.
- Track chair for the itAIS(Conference of the Italian Chapter of AIS) - track1: "Organizational change and Impact of ICT" - 9th and 10th October 2015 (Rome).
- Member of the scientific committee of the Special Interest Group "DIGAC" (Digital Accounting) of the Italian Association for Information Systems (itAIS). More info: [http://aisnet.org/members/group\\_content\\_view.asp?group=101636&id=473141](http://aisnet.org/members/group_content_view.asp?group=101636&id=473141).
- Communication Chair for ICTO2015 - The Past, Present, and Future of Information and Communication Technologies in Organizations and Society. Paris (France). More info: <http://icto2015.webs.com/conference>
- Best referee for the itAIS2013 Conference - Milan (Italy).
- Reviewer for the ECIS Conference.
- Reviewer for the GKA Conference.
- Reviewer for the itAIS Conference.
- Reviewer for the DSS Conference.
- Reviewer for the EURAM Conference.
- Reviewer for the Academy of Management.
- Reviewer for the Business & Information Systems Engineering Journal.
- Communication Chair MCIS2014 (Mediterranean Conference on Information Systems, Verona).
- Organizing Committee WOA2012 (Italian Workshop of Organizational Studies)
- Member of Organizing Committee Conference itAIS2012 - Italian Chapter of the Association of Information Systems.
- Member of Scientific committee - Centro studi e ricerche sull'economia delle reti e delle nuove professioni (trad. Research center of economics of networks and new profession), University Marconi (Rome). President: Prof. Marco De Marco.
- Program Chair itAIS2012 - Università Cattolica del Sacro Cuore – Rome 2012.
- From 2016 to 2011: Member of Organizing Committee of Master's in business Intelligence e Knowledge Management, University of Verona.
- Session Chair ECIS (European Conference on Information Systems) 2009.
- Member of Organizing Committee of itAIS 2005 - Italian Chapter of the Association of Information Systems.

## **MEMBERSHIP OF PROFESSIONAL BODIES**

- Member of the AIS, Association of Information Systems, since 2008.

- Member of EGOS (European Group for Organizational Studies), since 2012.
- Legates of GIKA (Global Innovation and Knowledge Academy), since 2015.

## TEACHING ACTIVITIES

### ***Executive education, MBA education, and Doctorate program***

- From 2014: Master's in business administration and Strategic Management. Course title: "Organizational Design", Coordinator: Prof. Cecilia Rossignoli, University of Verona (Italy), (total 9 CFU).
- 2013 and 2014: Master's in bioinformatics and medical biotechnology. Course title: "Public health management and Health Technology Assessment", Coordinator: Prof. Carlo Combi, University of Verona (Italy), (total 16 hours).
- From 2014: Executive Master in ICT Management. Course title: "Business Process Management and BPMN" and "Key Performance Indicator", (14 hours).
- From 2013: Executive Master in ICT Management, Business Intelligence and Predictive Analytics. Course title: "Business Process Management and BPMN" and "Key Performance Indicator", (14 hours).
- 2013: Master's in business Intelligence and Knowledge Management, CUOA Business School, Vicenza (Italy). Course title: "Business Process Management, Business Process Improvement and Business Process Reengineering", (14 hours).
- 2012: Post graduate course in JobLeader ICT, CUOA Business School, Vicenza (Italy). Course title: "Business Process Management, Business Process Improvement and Business Process Reengineering" 5th-6th October 2012 (14 hours).
- 2009-2011: Master's in business Intelligence and Knowledge Management, University of Verona, Course title: "BPM, BPR, BPI and Information Infrastructures", Executive Education, Verona (Italy). November 2009, November 2010, December 2011 (14 hours a year).
- 2012 and 2013: Master of Science in Languages for Tourism and Commerce, University of Verona, Verona (Italy). Course: "Business Plan and fund raising", Faculty of Foreign Languages, 2012-2013 (56 hours).
- From 2014: Doctorate seminar in the course of Organization and Management Theories, Universities of Padua and Verona, Verona (Italy). Seminar title: "Organization in Action: Business Process Management (BPM) and Knowledge Based Theory", (3 hours). Coordinator: Prof. Cecilia Rossignoli - University of Verona.
- From 2014: Doctorate seminar in the course of Organization and Management Theories, Universities of Padua and Verona, Verona (Italy). Seminar title: "Quantitative research in Management", (3 hours). Coordinator: Prof. Cecilia Rossignoli - University of Verona

### ***Undergraduate education***

2018                      Course: "Organization Design and Management Information Systems", University of Verona, Department of Cultures and Civilizations (36 hours).

2013	Course: "Management and Health Technology Assessment", University of Verona, Faculty of Medicine (24 hours).
2012-2013	Course: "Management, Organizational theory and Information Systems", Foundation ITS Logistic – Verona (8 hours a year).
2012	Course: "Change Management and Human Resource Management", course carried out at the Province of Verona (Local Government Institution), 16th April 2012 (6 hours).
2011	Course: "Health Management and Organization", University of Verona, Faculty of Medicine (18 hours).

### Other education program

2018	Organizing committee ASSIOA Spring School – Verona (Italy), 9-13th April 2018, title: "Configurational Analyses, Comparative Approaches, and Natural Experiments". Lecture: Topics: Introduction to fuzzy-set QCA (fs/QCA), (4 hours).
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### VISITING

2008 -	University of Liechtenstein (Liechtenstein). Period: 8 months. Project: Enterprise Content Management (ECM).
From 2014 - Now	University of Lund (Sweden), Department of Informatics. Erasmus+ Agreement (# STA-289). Project 1: the impact of the Electronic Medical Record (EMR). Project 2: the organizational role of the smart city.
Nov. 2015 -	University of Leeds (UK). Period: 3 weeks. Project: it is focused on analysing the development of management and administrative functions in the Italian hospital sector and their impact on overall organizational performance.
Apr. 2016 -	University of Valencia (Spain). Project: Business model innovation.
June 2016 -	University of Leeds (UK). Period: 1 week. Project: organizational impact of the new competencies in the hospital.

### PROJECT AND FUNDINGS

- PRIN Project (National founded Project), 2003 – 2005. Project title: Organization Service Providers: from vertical disintegration to functional deconstruction (Prot. n. 2003139511). € 29.565. National Coordinator: Prof. Giovanni Costa - University of Padua. Local Coordinator: Prof. Cecilia Rossignoli - University of Verona
- FIT Project 2006 (Fondi per l'Innovazione Tecnologica): Founded by "Ministero dell'Industria e delle Attività Produttive". Project Title: "Management Accounting Information Systems" €130.000. Coordinators: Prof. Carlo Combi - University of Verona, and Prof. Cecilia Rossignoli - University of Verona.
- Research project: "Il ruolo del manager IT nelle reti inter-organizzative" (trad. The role of ICT manager in the inter-organizational networks, Centro Studi e Ricerche sull'Economia delle Reti e delle Nuove Professioni, Department of Strategy and Technological Innovation, University G. Marconi (Rome). Approved on: June 2013. Coordinator: Prof. Nunzio Casalino - University G. Marconi (Rome).
- Research project 2014-2016: "Strutturazione di una metodologia per la mappatura dei processi e rischi in ottica di compliance secondo quanto stabilito dal D.Lgs.

231/2001” (trad. Business Process Management and risk assessment from the perspective of compliance in accordance with the Italian legislative decree no. 231/2001). Approved on 24 March 2014. Founded by AGECE (municipal organization for the management of public housing, public pharmacies and cemetery services) € 56.000. Coordinator: Prof. Bettina Campedelli - University of Verona.

- Research project: Centro di Ricerca sulla Cooperazione e sul nonprofit (trad. research center in cooperation and nonprofit) - Fifth Workshop on foundations. Italian Research in Philanthropy Awards (IRPAs), Università Cattolica of Milan (Italy). Award € 3000. Coordinator: Prof. Chiara Leardini - University of Verona.

## **ADDITIONAL SKILLS**

**Computer Skills:** IBM Watson, Qlick view, Qlick sense, IBM SPSS, R (Statistical Computing), IBM AMOS, Nvivo, Atlas.ti, BPMN 2.0 (software BizAgi, Bonita, and Enterprise Architecture), XPDL, C++, Pascal, Visual Basic, Java (basic), HTML, XML, Python (basic).

Verona, 15 July 2022